



### **Mt Buller Ski Guarantee Policy**

The Mt Buller Ski Guarantee provides a money back guarantee on all prepaid accommodation, lift ticket, rental and lesson packages in the event that insufficient snow cover prevents the Ski Guarantee lifts from operating for skiing within three days of the scheduled arrival date.

The Ski Guarantee covers a wide range of beginner and intermediate terrain and includes the following ski lifts:

- Blue Bullet Quad Chair
- Holden Express

And two of the following lifts for intermediates:

- Summit Quad Chair
- Wombat
- Koflers T- bar
- Emirates
- Chamois Double Chair

Please note the following exclusions may apply:

- Lift closure due to weather conditions
- Mechanical breakdowns or equipment failure
- Retail tickets purchased from mountain sales offices
- Any bookings fees or commissions payable.